

TERMS & CONDITIONS

Terms and Conditions of Ticket Sale

Please note no guarantees can be given by the management that the match will take place at the date and time indicated. The management reserves the right to reschedule the match without any liability whatsoever and to alter or change the programme or seating without prior notification and without refund or exchange of ticket.

- ☐ 1. This ticket is issued on condition that (a) it will not be used as a prize in any lottery or competition or for any other promotional or advertising purpose unless expressly authorised by the Football Association of Wales Limited (“FAW”) and (b) it will not be re-sold for more than its face value. If this ticket is obtained in breach of these conditions, it will be void and all rights conferred or evidenced by it will be nullified.
- ☐ 2. If the match is cancelled or postponed, a refund will be available in accordance with the ticket refund policy of the FAW, obtainable from the FAW. If the match is eventually played this ticket will be valid for the later date.
- ☐ 3. This ticket is issued subject to the ground rules of the stadium operator, and on condition that none of the FAW, stadium operator and their respective servants and agents will be liable for loss, injury or damage to the ticket holder unless caused by their act or omission.
- ☐ 4. Admission cannot be guaranteed if the ticket holder arrives at the stadium less than 30 minutes before the advertised kick off time. If admission is refused, no money will be refunded. The ticket holder shall not be entitled to re-admission on leaving the stadium.
- ☐ 5. Name and/or Date of Birth and/or Place of Birth and/or Passport number may be printed on your designated ticket. You must bring your passport or relevant ID with you to the stadium to confirm that you are the designated ticket holder. Failure to positively confirm the above, may result in entry to the stadium being denied.
- ☐ 6. Entry to the stadium will be denied to any person carrying alcohol, any drink container, laser devices, air horn or any article (for example a firework or flag stick) which may be used as a weapon or missile.

Accessibility Tickets

Before purchasing your tickets in a disabled section, we will require proof of disability. If you have not already supplied this information please post, fax or scan and email details to the FAW at the details below. We accept photocopies of PIP showing the carer component or an original letter from your GP or hospital. We do not accept Blue Badge permits as proof.

FAW Supporters Bans and Appeals Procedure

Details on the FAW's bans and appeals procedure can be found [HERE](#) (Welsh)

<http://contentfaw.aws->

[skybrid.co.uk/files/6415/6147/4665/Gweithdrefn_Gwahardd_ac_Apelio_Cefnogwyr_03.06.19.pdf](http://contentfaw.aws-skybrid.co.uk/files/6415/6147/4665/Gweithdrefn_Gwahardd_ac_Apelio_Cefnogwyr_03.06.19.pdf)

and [HERE](#) (English) <http://contentfaw.aws->

[skybrid.co.uk/files/4715/8316/3235/FAW_Supporters_Banning_and_Appeals_Procedure_28.02.20.pdf](http://contentfaw.aws-skybrid.co.uk/files/4715/8316/3235/FAW_Supporters_Banning_and_Appeals_Procedure_28.02.20.pdf)

Loyalty System

Please note, in the event of a restricted home or away match ticket allocation, a loyalty-based system will be used. This may be based on specific membership, tournament ticket or individual match booking history.

The same system will be used should Wales qualify for the final stage of the 2022 FIFA World Cup.

Booking history awarded to adult and junior members will be carried forward from the previous two calendar years, however FAW reserves the right to also consider booking history from the campaign before if required, in this case the 2018 World Cup Qualifiers. Booking history will only be valid if you quote your membership number at the point of purchase. Points will not be added to your account retrospectively, nor will we acknowledge bookings made through another party.

Junior Members

Juniors must be age 16 and under on 1st September 2020. Anyone who turns 17 before this date should apply for an adult membership.

Cardiff City Stadium

For Cardiff City Stadium Ground Rules and T&Cs which are in effect for this event, please go to the stadium website at www.cardiffcityfc.co.uk